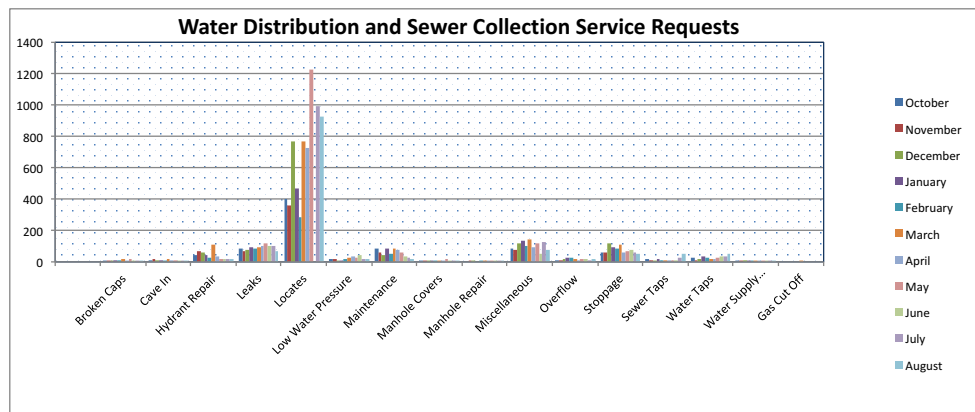


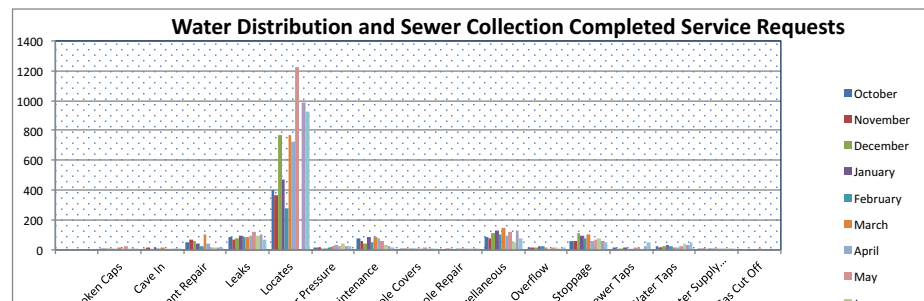
Public Infrastructure  
Service Request  
Water Distribution and Sewer Collection  
October 1, 2016 through September 30, 2017

Service Request Type	October	November	December	January	February	March	April	May	June	July	August	Sept	Total
Broken Caps	1	7	6	9	9	19	5	21	5	7	3	0	92
Cave In	10	20	11	12	6	17	11	11	8	4	6	0	116
Hydrant Repair	47	70	58	41	29	106	38	16	16	14	16	0	451
Leaks	85	68	80	91	84	90	99	117	98	103	69	0	984
Locates	399	362	771	471	283	766	724	1228	n/a	991	930	0	6925
Low Water Pressure	16	18	4	7	14	24	33	26	39	21	22	0	224
Maintenance	81	60	40	87	48	82	73	63	34	23	14	0	605
Manhole Covers	4	5	5	3	4	5	6	16	4	4	1	0	57
Manhole Repair	0	4	1	0	5	4	1	1	2	1	3	0	22
Miscellaneous	88	79	115	133	100	143	96	121	55	128	77	0	1135
Overflow	12	12	16	25	27	16	9	16	16	9	19	0	177
Stoppage	58	61	116	97	81	106	61	67	80	57	55	0	839
Sewer Taps	19	9	8	20	11	10	13	13	10	27	48	0	188
Water Taps	26	13	21	32	24	15	19	26	38	35	52	0	301
Water Supply Flushing/Miscellaneous	7	2	9	3	6	8	5	8	3	6	6	0	63
Gas Cut Off	0	0	0	0	0	1	0	0	0	0	0	0	1
Total	853	790	1261	1031	731	1412	1193	1750	408	1430	1321	0	12,180



Public Infrastructure  
Completed Service Request  
Water Distribution and Sewer Collection  
October 1, 2016 through September 30, 2017

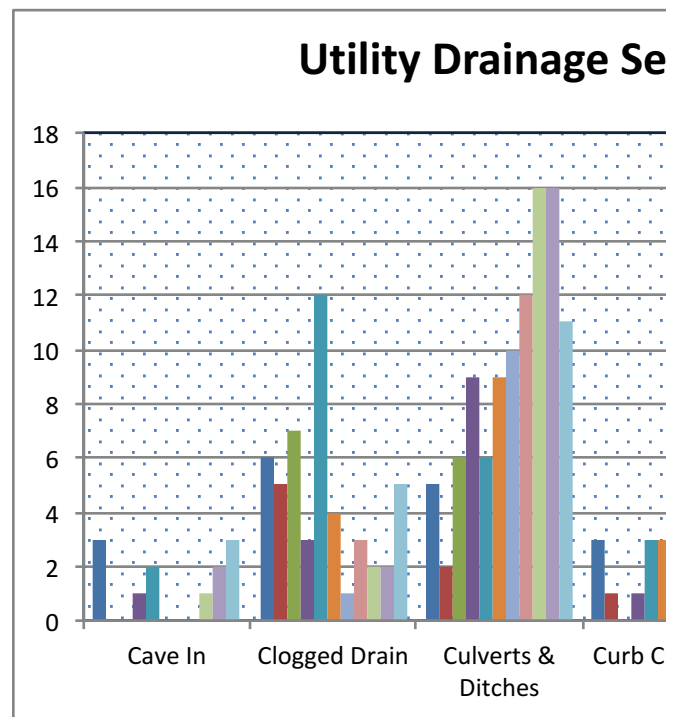
Service Request Type	October	November	December	January	February	March	April	May	June	July	August	Sept	Total
Broken Caps	1	5	5	8	9	18	5	21	4	7	3	0	86
Cave In	26	19	4	10	3	13	10	11	8	4	4	0	112
Hydrant Repair	52	36	70	40	29	105	32	16	12	14	15	0	421
Leaks	104	74	62	83	84	81	87	117	71	101	76	0	940
Locates	386	329	760	471	283	715	633	1228	n/a	991	930	0	6726
Low Water Pressure	19	24	3	7	12	24	33	26	33	17	22	0	220
Maintenance	82	60	40	87	48	82	73	60	34	23	13	0	602
Manhole Covers	6	4	5	2	4	3	4	16	2	4	1	0	51
Manhole Repair	0	4	0	0	4	4	1	1	2	1	1	0	18
Miscellaneous	103	73	109	126	100	142	94	121	55	121	77	0	1121
Overflow	13	14	16	24	27	15	9	15	16	9	19	0	177
Stoppage	50	61	110	93	79	106	58	67	80	57	40	0	801
Sewer Taps	16	14	10	15	8	6	7	11	8	14	21	0	130
Water Taps	17	28	11	24	15	7	16	24	26	20	38	0	226
Water Supply Flushing/Miscellaneous	13	1	9	3	5	8	3	8	3	5	6	0	64
Plumbing - Gas Cutoff	0	0	0	0	0	1	0	0	0	0	0	0	1
Total	888	746	1214	993	710	1,330	1065	1742	354	1388	1266	0	11,696





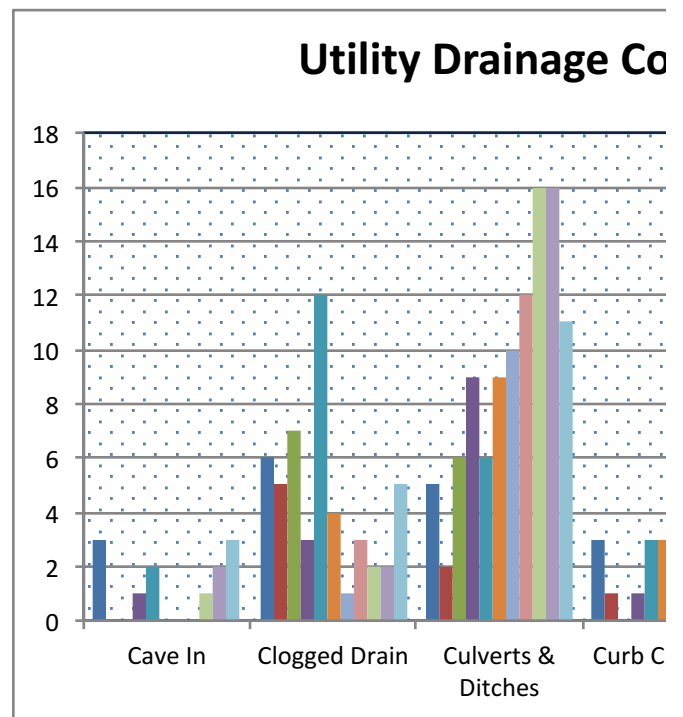
Public Infrastructure  
Service Request  
Utility Drainage  
October 1, 2016 through September 30, 2017

Service Request Type	October	November	December	January	February	March	April
Cave In	3	0	0	1	2	0	0
Clogged Drain	6	5	7	3	12	4	1
Culverts & Ditches	5	2	6	9	6	9	10
Curb Cleanup	3	1	0	1	3	3	0
Gutter Debris	4	0	0	1	0	5	0
Miscellaneous	3	2	4	2	7	1	1
<b>Total</b>	<b>24</b>	<b>10</b>	<b>17</b>	<b>17</b>	<b>30</b>	<b>22</b>	<b>12</b>



Public Infrastructure  
Completed Service Request  
Utility Drainage  
October 1, 2016 through September 30, 2017

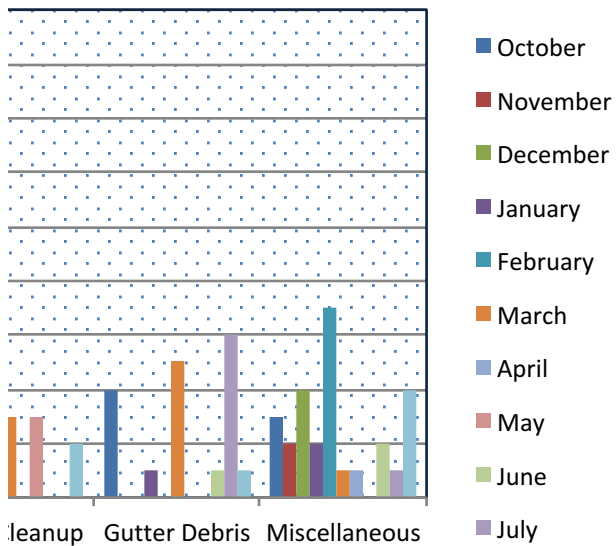
Service Request Type	October	November	December	January	February	March	April
Cave In	0	1	0	0	2	0	0
Clogged Drain	2	3	1	2	7	1	1
Culverts & Ditches	3	4	8	6	5	4	5
Curb Cleanup	1	1	2	1	3	0	0
Gutter Debris	1	3	1	0	0	0	0
Miscellaneous	2	3	1	2	5	1	1
<b>Total</b>	<b>9</b>	<b>15</b>	<b>13</b>	<b>11</b>	<b>22</b>	<b>6</b>	<b>7</b>



0, 2017

May	June	July	August	Sept	Total
0	1	2	3	0	12
3	2	2	5	0	50
12	16	16	11	0	102
3	0	0	2	0	16
0	1	6	1	0	18
0	2	1	4	0	27
18	22	27	26	0	225

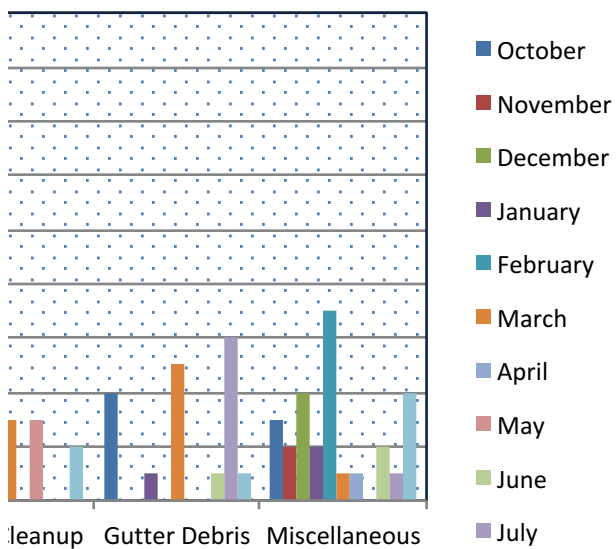
## Service Request



0, 2017

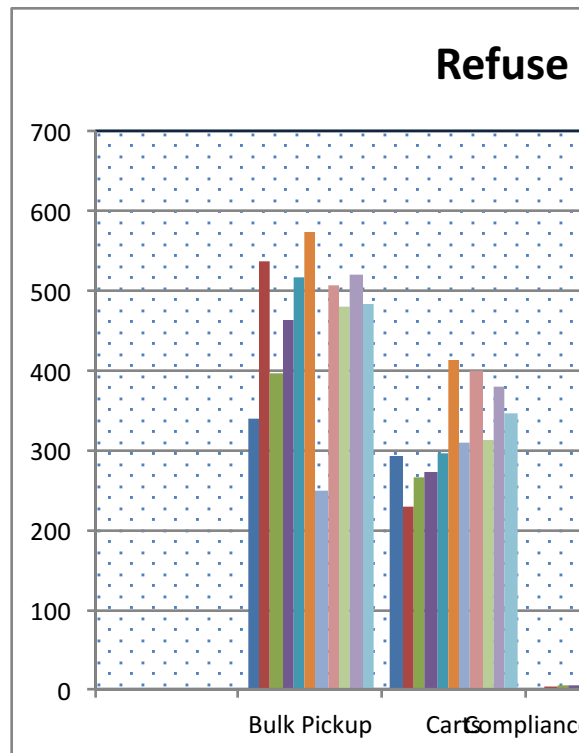
May	June	July	August	Sept	Total
0	1	2	3	0	9
1	2	2	5	0	27
12	14	12	11	0	84
0	0	0	2	0	10
0	1	6	1	0	13
0	2	1	4	0	22
13	20	23	26	0	165

## Completed Service Request



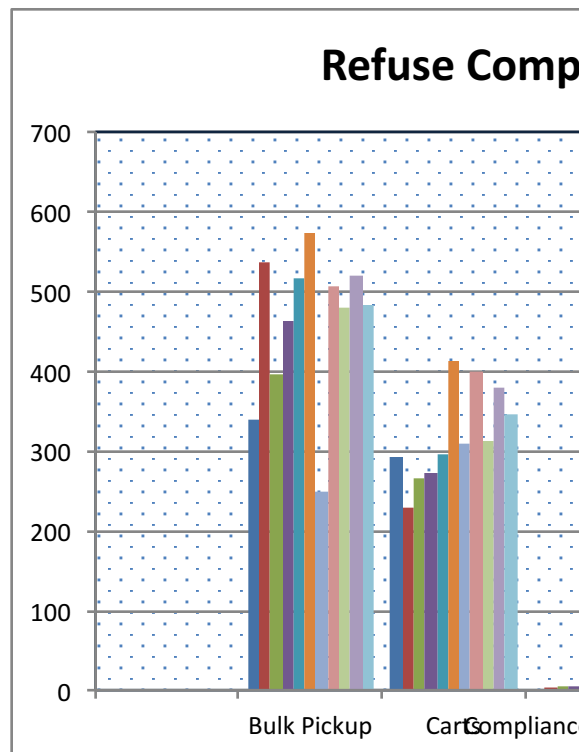
Public Infrastructure  
Service Request  
Sanitation Division  
October 1, 2016 through September 30

Service Request Type	October	November	December	January	February	March
Bulk Pickup	339	537	396	464	517	573
Carts	292	228	264	271	295	414
Compliance - Dumpsters	0	1	5	4	2	3
Compliance - Carts	0	0	0	0	4	0
Miscellaneous	2	1	4	0	2	1
Missed Refuse	105	106	128	111	129	147
<b>Total</b>	<b>738</b>	<b>873</b>	<b>797</b>	<b>850</b>	<b>949</b>	<b>1,138</b>



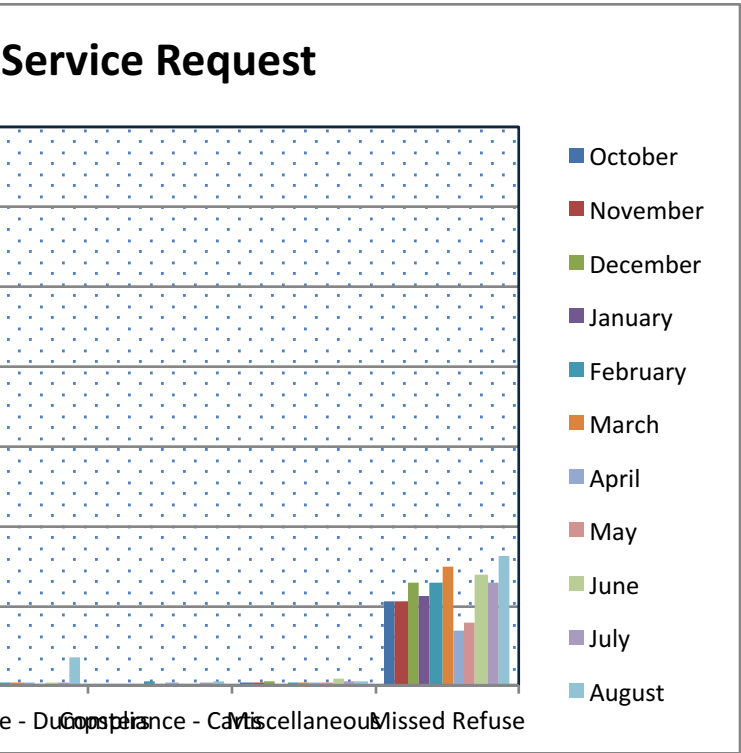
Public Infrastructure  
Completed Service Request  
Sanitation Division  
October 1, 2016 through September 30

Service Request Type	October	November	December	January	February	March
Bulk Pickup	382	513	425	464	419	520
Carts	298	199	178	39	179	265
Compliance - Dumpsters	0	1	12	4	2	2
Compliance - Carts	1	0	0	0	1	0
Miscellaneous	0	0	0	0	0	0
Missed Refuse	111	93	132	109	111	137
Total	792	806	747	616	712	924





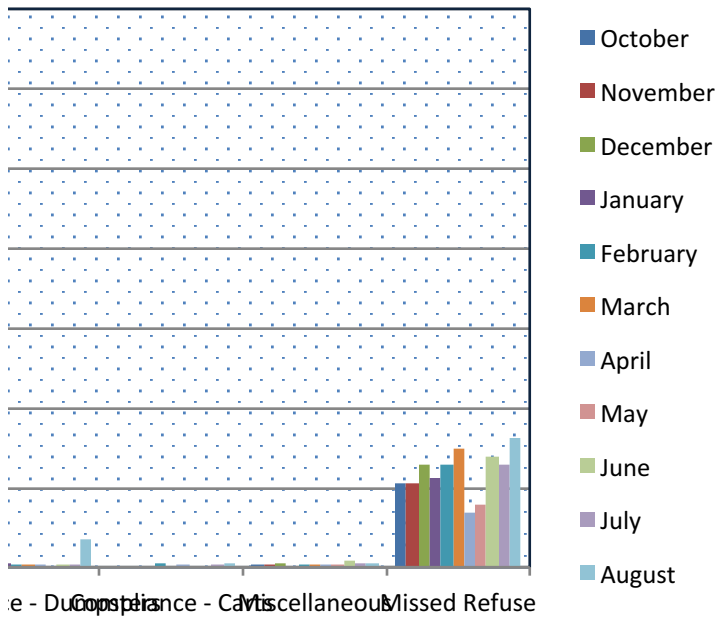
April	May	June	July	August	Sept	Total
250	507	480	520	483	0	5,066
308	400	312	379	347	0	3,510
1	0	2	3	36	0	57
1	0	0	2	4	0	11
2	2	8	4	4	0	30
69	79	137	130	162	0	1,303
631	988	939	1,038	1,036	0	9,977



April      May      June      July      August      Sept      Total

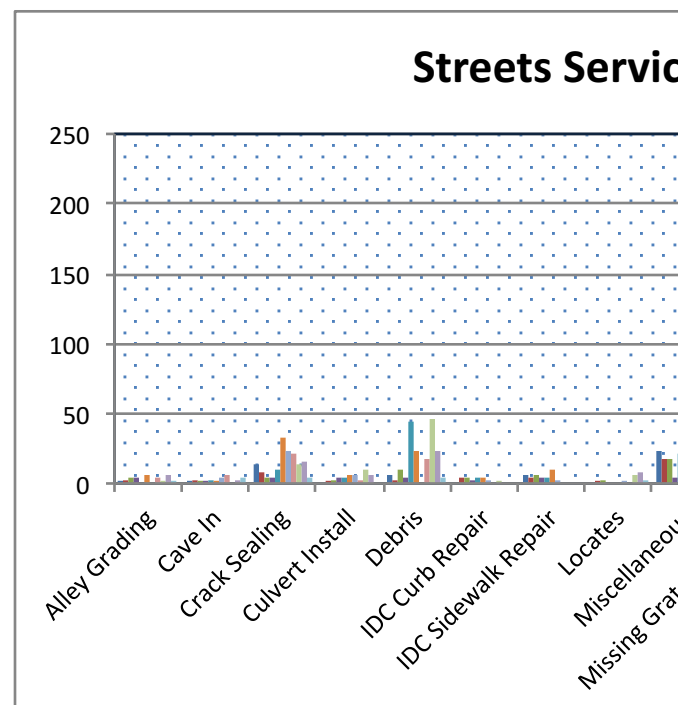
180	426	480	500	457	0	4,766
308	164	252	286	124	0	2,292
1	0	2	3	36	0	63
1	0	0	2	4	0	9
2	2	8	4	4	0	20
57	79	137	130	145	0	1,241
549	671	879	925	770	0	8,391

## Completed Service Request



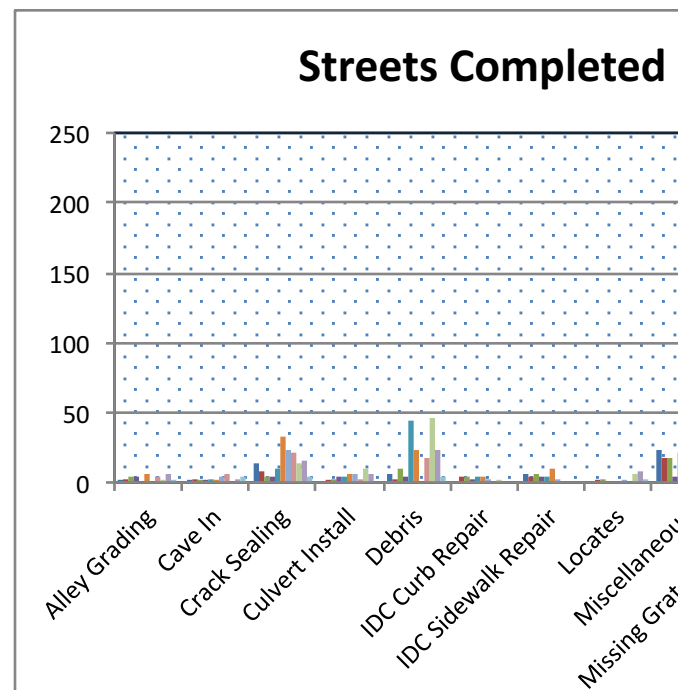
Public Infrastructure  
Service Request  
Streets Division  
October 1, 2016 through September 30, 2017

Service Request Type	October	November	December	January	February	March	April
Alley Grading	1	3	5	4	0	6	0
Cave In	1	3	1	1	2	1	5
Crack Sealing	13	8	4	4	10	32	24
Culvert Install	0	1	3	4	4	7	7
Debris	6	3	10	4	44	23	0
IDC Curb Repair	0	5	5	3	5	5	3
IDC Sidewalk Repair	6	5	7	5	5	10	3
Locates	0	1	2	0	0	0	1
Miscellaneous	23	17	17	5	21	64	29
Missing Grates/Covers	2	3	0	1	3	2	2
Potholes	75	84	40	37	76	205	83
Sewer Cuts	6	3	5	22	6	10	12
Storm Drains	1	0	0	0	1	3	2
Water Cuts	10	23	18	27	12	20	17
<b>Total</b>	<b>144</b>	<b>159</b>	<b>117</b>	<b>117</b>	<b>189</b>	<b>388</b>	<b>188</b>



Public Infrastructure  
Completed Service Request  
Streets Division  
October 1, 2016 through September 30, 2017

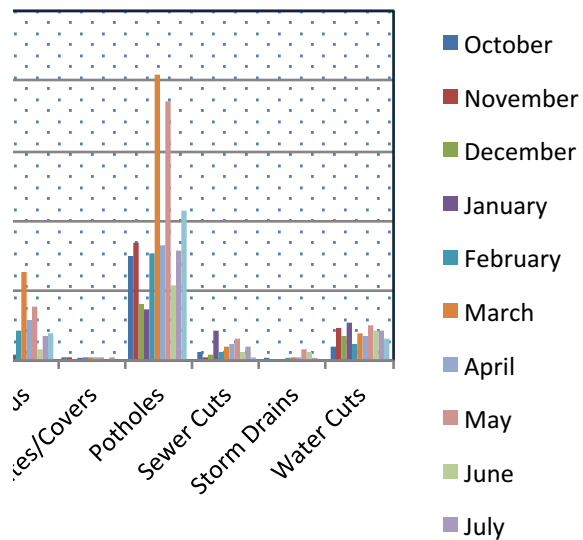
Service Request Type	October	November	December	January	February	March	April
Alley Grading	0	5	2	3	0	5	0
Cave In	0	1	1	0	2	0	5
Crack Sealing	8	9	2	4	10	32	24
Culvert Install	6	1	2	3	4	6	3
Debris	6	1	4	4	44	23	0
IDC Curb Repair	1	2	1	0	4	2	2
IDC Sidewalk Repair	0	1	3	0	4	2	2
Locates	0	0	1	0	0	0	1
Miscellaneous	0	0	0	4	21	64	29
Missing Grates/Covers	1	2	0	0	3	2	2
Potholes	62	65	31	31	76	199	83
Sewer Cuts	6	2	6	8	6	1	5
Storm Drains	1	0	0	0	1	3	2
Water Cuts	26	11	21	15	12	1	16
<b>Total</b>	<b>117</b>	<b>100</b>	<b>74</b>	<b>72</b>	<b>187</b>	<b>340</b>	<b>174</b>





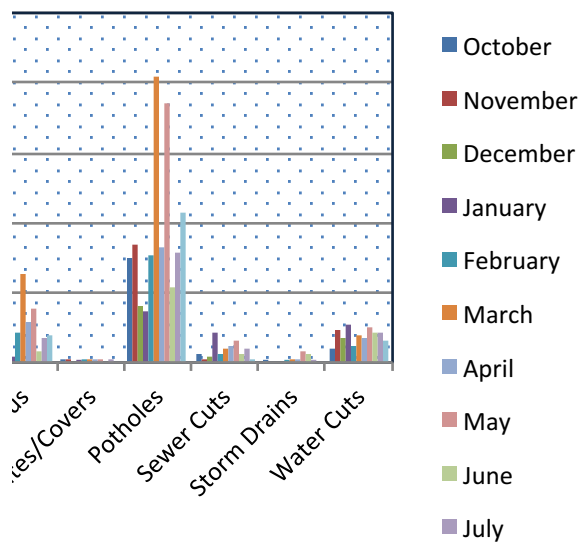
0, 2017

May	June	July	August	Sept	Total
4	1	6	1	0	31
7	0	2	5	0	28
22	14	15	5	0	151
3	10	6	0	0	45
18	46	23	5	0	182
0	1	0	0	0	27
0	0	0	0	0	41
0	7	8	3	0	22
39	8	18	20	0	261
3	0	2	0	0	18
186	54	78	107	0	1,025
16	6	9	2	0	97
8	7	1	0	0	23
26	21	22	15	0	211
332	175	190	163	0	2,162



0, 2017

May	June	July	August	Sept	Total
4	1	6	1	0	27
7	0	2	3	0	21
22	14	15	5	0	145
3	9	6	0	0	43
18	46	22	5	0	173
1	1	0	0	0	14
6	0	0	0	0	18
0	7	3	3	0	15
39	8	18	20	0	203
3	0	2	0	0	15
186	54	78	102	0	967
16	4	9	2	0	65
8	7	1	0	0	23
26	14	22	15	0	179
339	165	184	156	0	1,908

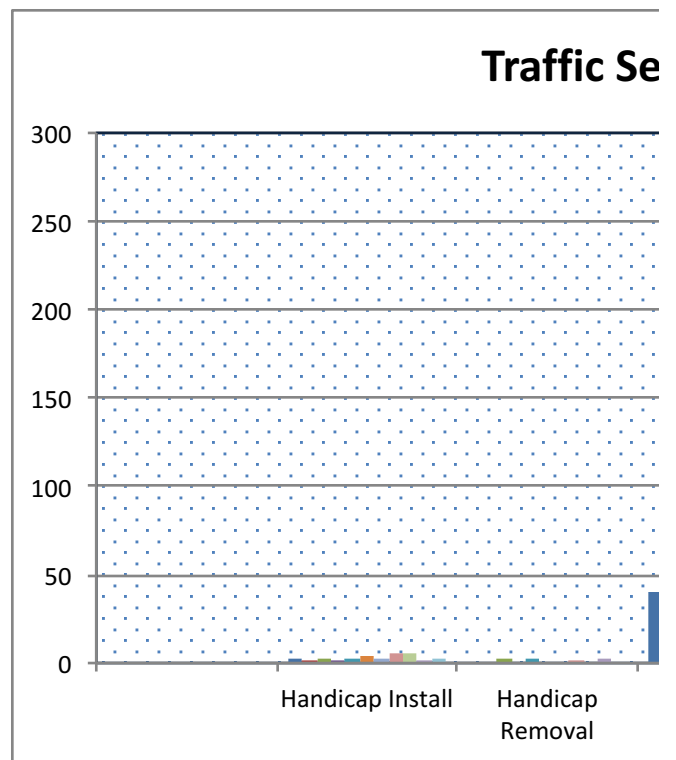






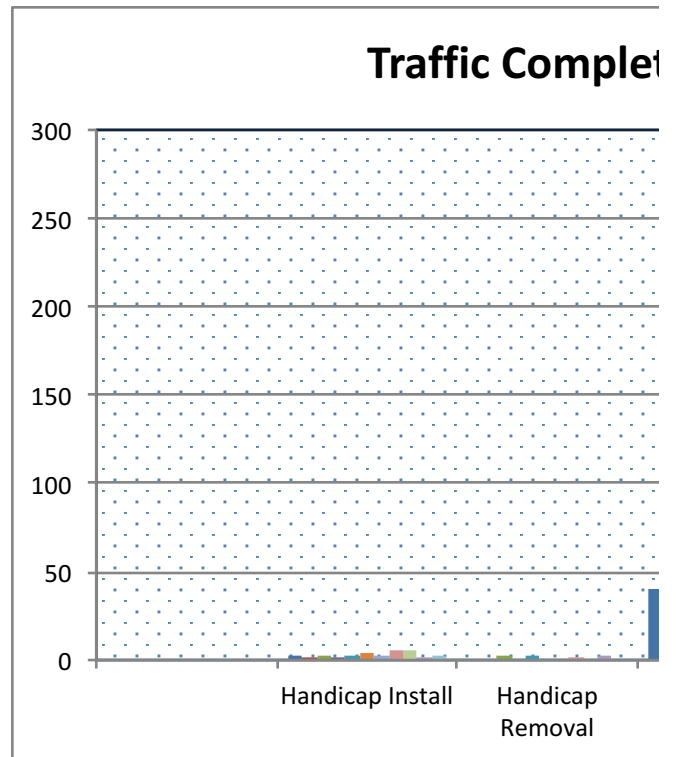
Public Infrastructure  
Service Request  
Traffic Division  
October 1, 2016 through September 30, 2017

Service Request Type	October	November	December	January	February	March	April
Handicap Install	2	1	3	1	2	4	2
Handicap Removal	0	0	2	0	2	0	0
Light Out	40	43	29	24	21	45	50
Miscellenaous	79	44	14	20	57	241	112
Missing Sign	68	2	48	46	68	180	60
<b>Total</b>	<b>189</b>	<b>90</b>	<b>96</b>	<b>91</b>	<b>150</b>	<b>470</b>	<b>224</b>



Public Infrastructure  
Completed Service Request  
Traffic Division  
October 1, 2016 through September 30, 2017

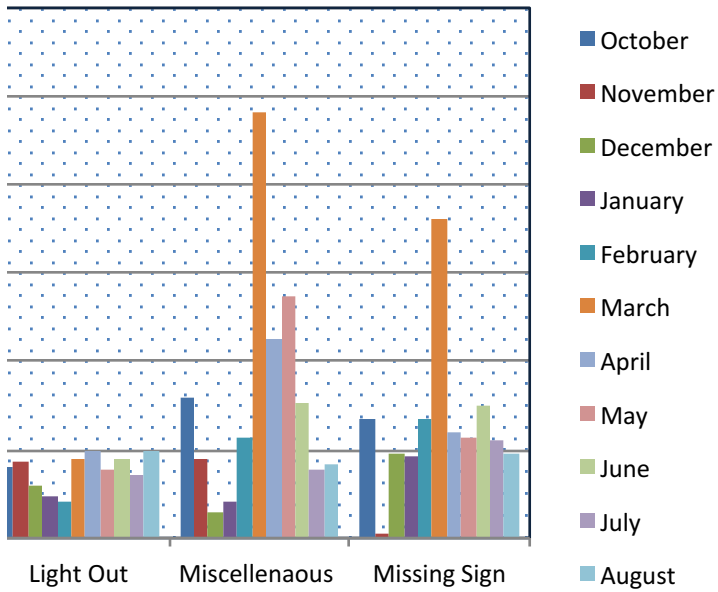
Service Request Type	October	November	December	January	February	March	April
Handicap Install	5	0	3	1	2	4	1
Handicap Removal	1	0	1	0	2	0	0
Light Out	37	38	23	22	21	45	50
Miscellenaous	0	0	0	18	55	241	112
Missing Sign	43	27	5	43	68	179	60
Total	86	65	32	84	148	469	223



0, 2017

May	June	July	August	Sept	Total
5	6	1	3	0	30
1	0	2	0	0	7
39	44	36	49	0	420
137	76	39	42	0	861
57	75	55	48	0	707
239	201	133	142	0	2025

## Service Request



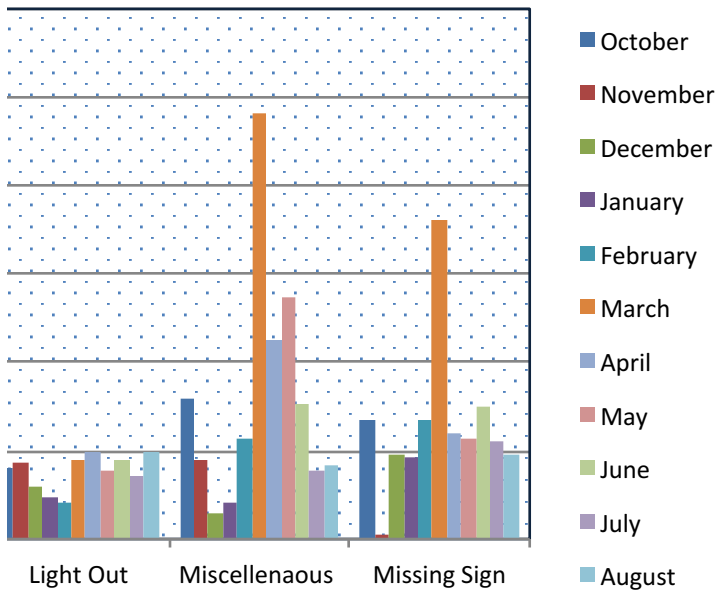
0, 2017

May          June          July          August          Sept          Total

5	6	1	3	0	31
1	0	2	0	0	7
38	41	36	41	0	392
137	76	39	42	0	720
57	74	55	44	0	655

238          197          133          130          0          1805

## ted Service Request



Requests:

October	November	December	January	February	March	April	May
1,948	1,922	2,288	2,106	2,049	3,430	2,248	3,327

Completed:

October	November	December	January	February	March	April	May
1,892	1,732	2,080	1,776	1,779	3,069	2,018	3,003

June	July	August	Sept	Total
1,745	2,818	2,688		26,569

June	July	August	Sept	Total
1,615	2,653	2,348		23,965